

**How to look up an Aetna provider**

# How to Find A Provider

## Step 1:

Visit

[https://www.aetna.com/dsepublic/#/contentPage?page=providerSearchLanding&site\\_id=dse&language=en](https://www.aetna.com/dsepublic/#/contentPage?page=providerSearchLanding&site_id=dse&language=en)

- Select **Find a Doctor**
- If you are **not** currently a member or have not registered on the Aetna Member website, then select “*continue as a guest*”

The screenshot shows the Aetna website's 'Directory of Health Care Professionals' page. At the top, the Aetna logo is displayed. Below it, a purple header bar contains the text 'Directory of Health Care Professionals'. The main content area is divided into two columns. The left column, titled 'Already a member?', contains a 'Login to Secure Site' button and a 'Register Now' button. Below these buttons, it asks 'Why Register?' and lists benefits: 'You will be able to find all your coverage information online when you need it.' and 'Searching as a member is better'. It then lists 'You Can:' followed by three green checkmarks: 'Get results for your plan', 'View cost estimates', and 'Select a primary care doctor'. The right column, titled 'Continue as a guest' (with a red arrow pointing to it), prompts the user to 'Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits.' It includes a text input field labeled 'Enter location here' and a note: 'Traveling? You can change your location after you select your plan'. Below this is a 'Look within' section with a slider set to '25 Miles' on a scale from '0 Miles' to '100 Miles'. A 'Search' button is at the bottom right of this column.

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## Step 2:

### *Provider area search*

- Enter a 5-digit zip code, City, State or County.
- or
- Select the mile range of your search
- Click Search

The screenshot shows a web interface for finding a provider. At the top is a purple header bar with the text "Continue as a guest". Below the header, the question "Where do you want to find a Provider?" is displayed. Underneath is a text input field with the placeholder text "Enter a 5-digit zip code, city, state, or county". A purple arrow points from the left to this input field. Below the input field is the text "Look within". Underneath that is a horizontal slider bar. The slider has a white circle handle positioned at the 25-mile mark. A grey tooltip above the handle says "25 Miles". The slider is labeled "0 Miles" at the left end and "100 Miles" at the right end. A purple arrow points from the left to the slider handle. At the bottom right of the form is a purple button with the text "Search".

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## Step 3:

*This is where you select the type of plan you are on.*

Type the plan name or scroll down to make selection

Under **Aetna Standard Plans**, select

- Open Choice PPO for your PPO plans
- HMO for your HMO plans

Under **Aetna State Plans**, select

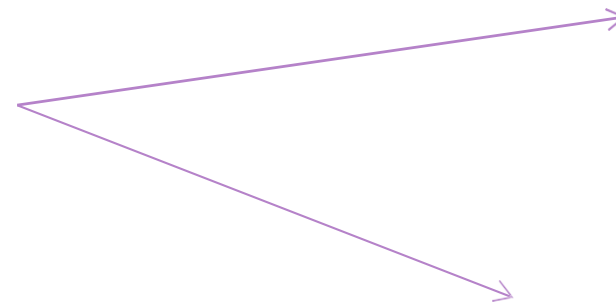
- Aetna Value Network HMO for your HMO AVN

Under **Aetna Open Access Plan**, select

- Elect Choice EPO (Open Access) for your OAEC plans
- Managed Choice POS (Open Access) for your OAMC plans

Under **Dental PPO/PDN with PPO II Network**, select Dental PPO/PDN with PPO II for your DPPO plans

Under **Vision**, select Aetna Vision Preferred

The screenshot shows a web interface titled 'Select a Plan'. At the top is a search bar with a magnifying glass icon and the text 'Enter plan name to narrow list below, e.g. Managed Choice'. Below the search bar is a purple header bar with the text 'Aetna Open Access Plans' and a minus sign icon. Underneath this header, there is a radio button selected next to the text 'Managed Choice® POS (Open Access)'. At the bottom of this section is a purple button with the text 'Continue'.

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## Step 5: Provider Search

There are two ways to search for a provider/facility

- You can populate the providers name or type of provider in the search box.

OR


- Or you can select from the categories list to find providers or facilities.

### What do you want to search for near Newark, New Jersey? [Change location »](#)


Eg: John Wright, Primary Care Physician, Dermatologists, Periodontists

OR


### Find what you need by category

**Medical Doctors & Specialists >**


Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others

**Hospitals & Facilities >**


Hospitals, urgent care centers, walk-in clinics, physical therapy centers, others

**Behavioral Health >**

Counseling, EAP, mental health facilities, substance abuse treatment, psychiatrists, others

**Urgent Care >**

Walk-in clinics, urgent care centers, emergency rooms

**Alternative Medicine >**

Chiropractors, acupuncturist, massage therapists, dieticians, others

# How to Select a Primary Care Physician

In network search results for Primary Care Physician (PCP) near Newark, New Jersey

In Network

List ViewMap View

Filter & Sort

Print a Provider Directory

Print

#	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z
Provider/Facility Information	Distance	Plan Information	Ratings																							
<b>Madrid, Teresa O., MD »</b>  In Network <b>Provider ID #: 4059536</b> 268 Drive Martin Luther King Blvd. BUILDING B LEVEL 4 Newark, NJ 07102 (973) 877-5543 Specialties: Internal Medicine <input type="checkbox"/> Add to compare	0.17 miles	See Accepted Plans	★★★★☆ 2 rating(s) »																							

## Step 6:

### Results

Click on Providers name and more information will be available for review.

+ Office Information

+ Other office locations

+ Experience

+ Ratings and Reviews

+ Plan & Network Information

To choose a provider as your PCP call Member Services and give them the provider Name and Id # or register on the Member Website